

Product Support Plans



At Houghton Mifflin Harcourt, we are committed to making the implementation of your technology programs successful. Product Support Plans are an important component of that success.

HMH® offers varied levels of support for your schools' needs and resources—choose from Premium, Basic, or Program plans.

	Premium	Basic	Program
Anytime, anywhere access to the <i>READ 180</i> ® Enterprise Edition Interactive Teaching System	✓		
Anytime, anywhere access to the <i>System 44</i> ® Enterprise Edition Interactive Teaching System	✓		
Unlimited access to Training Zone	✓		
On-site visits to troubleshoot identified software issues	✓		
Monthly technical webinars	✓		
10% savings on additional HMH Technical Services*	✓		
Supports <i>READ 180</i> and <i>System 44</i>	✓	✓	
Supports <i>FASTT Math</i> ®, <i>Fraction Nation</i> ®, <i>HMH Math Inventory</i> , <i>HMH Phonics Inventory</i> , <i>HMH Reading Inventory</i> , and <i>Reading Counts!</i>	✓	✓	✓
New features and fixes with software point releases	✓	✓	✓
Unlimited phone, email, and web chat support	✓	✓	✓

* Excludes HMH Hosting Services

PRODUCT SUPPORT PLANS	ISBN	PRICE PER SCHOOL	# OF SCHOOLS	TOTAL
Premium Support covers <i>READ 180</i> , <i>System 44</i> , <i>HMH Reading Inventory</i> , <i>Reading Counts!</i> , <i>HMH Phonics Inventory</i> , <i>HMH Math Inventory</i> , <i>Fraction Nation</i> , and <i>FASTT Math</i> within each school.*				
Premium Plan—1 year (1–10 schools, price per school)	VMI9780439517249	\$2,950.00		
Premium Plan—1 year (11–20 schools, price per school)	VMI9780439517256	\$2,655.00		
Premium Plan—1 year (21–30 schools, price per school)	VMI9780439517263	\$2,360.00		
Premium Plan—1 year (31–50 schools, price per school)	VMI9780439917438	\$2,215.00		
Premium Plan—1 year (51–80 schools, price per school)	VMI9780439917445	\$2,065.00		
Premium Plan—1 year (81+ schools, price per school)	VMI9780439917452	\$1,920.00		
Premium Plan—2 years (1–10 schools, price per school)	VMI9780439517270	\$5,000.00		
Premium Plan—3 years (1–10 schools, price per school)	VMI9780439517287	\$6,635.00		
Basic Support covers <i>READ 180</i> , <i>System 44</i> , <i>HMH Reading Inventory</i> , <i>Reading Counts!</i> , <i>HMH Phonics Inventory</i> , <i>HMH Math Inventory</i> , <i>Fraction Nation</i> , and <i>FASTT Math</i> within each school.*				
Basic Plan—1 year (1–10 schools, price per school)	VMI9780439517195	\$2,200.00		
Basic Plan—1 year (11–20 schools, price per school)	VMI9780439517201	\$1,980.00		
Basic Plan—1 year (21–30 schools, price per school)	VMI9780439517218	\$1,760.00		
Basic Plan—1 year (31–50 schools, price per school)	VMI9780439917469	\$1,650.00		
Basic Plan—1 year (51–80 schools, price per school)	VMI9780439917476	\$1,540.00		
Basic Plan—1 year (81+ schools, price per school)	VMI9780439917483	\$1,430.00		
Basic Plan—2 years (1–10 schools, price per school)	VMI9780439517225	\$3,740.00		
Basic Plan—3 years (1–10 schools, price per school)	VMI9780439517232	\$4,950.00		
Program Support provides basic level support for individual programs.				
Math & Assessment Basic Support Plan—1 year	VMI9780545795838	\$750.00		
<i>FASTT Math</i> Basic Plan—1 year	VMI9780439918640	\$350.00		
<i>HMH Reading Inventory</i> Basic Plan—1 year	VMI9780545221221	\$350.00		
<i>Reading Counts!</i> Basic Plan—1 year	VMI9780439922234	\$350.00		
<i>HMH Phonics Inventory</i> Basic Plan—1 year	VMI9780545220699	\$350.00		
<i>HMH Math Inventory</i> Basic Plan—1 year	VMI9780545135795	\$350.00		
<i>Fraction Nation</i> Basic Plan—1 year	VMI9780545089302	\$350.00		
			Total Cost	\$

BILL TO:

Name: _____
 Title: _____
 Address: _____
 City/State/Zip: _____
 Telephone: _____
 Email:† _____

SHIP TO:

Name: _____
 Title: _____
 Address: _____
 City/State/Zip: _____
 Telephone: _____
 Email:† _____

Check or Money Order Enclosed.

Purchase Order Number:

Order Authorized by: _____
 Title: _____

*Houghton Mifflin Harcourt recognizes school entities as identified and reported by each state Department of Education. A single school may be located in one or more buildings; multiple schools may be located in a single building. If ordering for multiple schools, please attach a list of schools with their addresses to this form.

†By providing your email address, you are permitting HMH to send you information via electronic mail. Prices are subject to change.

TM © & © Houghton Mifflin Harcourt. All Rights Reserved. On-site service may only be used to troubleshoot identified software issues that are unable to be resolved over the phone.

NEED HELP ORDERING?
Please call:
877.234.7323
Mention Code: VMI

Or fax both sides of your order to:
800.724.4716

Or mail your order to:
 Houghton Mifflin Harcourt
 Intervention Solutions Group
 255 38th St. Suite L
 St. Charles, IL 60174

