

DataManager IP Address and Port Listing

Use the information in this guide to help you set up for testing and identify or resolve issues. If technical problems occur during testing, first contact your local technical support or technical coordinator. If your local support team cannot resolve the issue, ask your technical coordinator to contact **HMH *DataManager* Support Center** at 877-246-8337.

Review your firewall or proxy server settings

You will need to apply these settings to any proxy, firewall, content filter, or other security device that is setup on your local machines or local network. If your institution is part of a larger network such as a district, county, or any sort of parent institution, then please share this information with the appropriate parties at that location as well (such as a Network Administrator):

- Please ensure that HTTPS Inspection is turned OFF. This can be very resource intensive, as it decrypts and encrypts every packet. This setting is usually turned on by default.
- Remove any cap limitations on your HTTP and HTTPS communications. If either or both of those are capped at a certain limit of MBs, then that limitation will affect testing.
- The following IP addresses are set as approved/unblocked or given the highest priority.
- URLs have been approved and given unrestricted access.

DataManager Component	URL	External IP	Port
<i>DataManager</i>	http://www.riversidedatamanager.com https://www.riversidedatamanager.com	209.235.124.49	80 443
<i>DataManager</i> Important Digital Resources	Digital Resources	216.25.245.222	443
<i>DataManager</i> Reports	https://reports.riversidedatamanager.com	216.25.245.141 216.25.245.147	80 443
<i>DataManager</i> Online Testing	https://www.riversideonlinetest.com audio.riversideonlinetest.com http://starttest.com https://starttest.com http://starttest2.com https://starttest2.com NOTE: If you experience problems with the URLs above, try entering them as follows: http://starttest.com http://starttest2.com *.starttest.com* *.starttest2.com*	209.235.124.50 64.27.64.232 66.70.68.224 206.188.17.0/24 64.106.193.0/24 NOTE: The last two addresses in the list above are IP ranges. If your system does not accept '0/24', then try entering the address without the /24.	80 443
System Check	http://www.riversideonlinetest.com/systemcheck http://dmsystemcheck.programworkshop.com		80 443

Online Testing

Check your bandwidth

Run the System Check utility to ensure computers in each lab meet the system requirements. The utility will also indicate the number of simultaneous users the schools network can support. When you run the utility, you can ignore the warning about pop-ups; pop-ups are not used for online testing.

You can access the System Check utility at:

<http://www.riversideonlinetest.com/systemcheck>

Download the Secure Browser

The Secure Browser must to be placed on each student workstation that will be used for testing. This small, stand-alone executable file can run from the desktop and does not require an install.

Secure Browsers for both Windows and Mac are available for download from the *DataManager* Product Information page under the Online Testing Package heading. Please contact the *DataManager* Support Center if you have a Virtual Machine environment.

<http://www.hmhco.com/hmh-assessments/data-and-learning-management/datamanager/online-testing>

If you are testing using iPads, the HMH/RIVERSIDE DATAMANAGER student testing app can be downloaded from the Apple App Store.

If you are testing with Chromebooks, the DATAMANAGER student testing app can be downloaded from the chrome web store.

Automatic Updates

Turn off automatic updates during the testing window.