

May 17, 2017
Updated: June 7, 2017

End-of-Life Announcement: *Expert 21*

As of **May 30, 2017**, in accordance with the [Software Life Cycle Policy](#), HMH will no longer sell or make available *Expert 21* software licenses.

From **May 31, 2017 through May 30, 2018** we will provide customer support with fixes for critical bugs and technical issues.

Between **May 31, 2018 and May 30, 2019**, *Expert 21* will still be available digitally, but no further fixes will be supported. Customers should be advised that due to an impending end of availability of Adobe's Flash software, on which *Expert 21* is dependent, there may be issues beyond the scope of our control in program functionality. When this occurs, HMH will credit customers for the remainder of the service period to which they are entitled.

End of sale for *Expert 21* **print materials was May 30, 2017.**

This announcement will affect customers as follows:

Beginning with SAM Suite version 2.7 (May 2018), all active product support plans for *Expert 21* will be cancelled and customers will be credited for the remainder of the service period.

Customers with active Web Subscriptions that extend past May 30, 2019 will be credited for the remainder of their service period.